

Safe Hands Campaign – Members in Kempsey and Port Macquarie take action

Members in Port Macquarie and Kempsey are the latest to stage a lunchtime walkout in support of our FACS Safe Hands campaign. Twelve CSCs have now taken action with many more walkouts planned. Our members will continue these walkouts until ChildStory is fixed. Their frustration with ChildStory is palpable. They just want to be able to do their job and keep children safe. ChildStory is the roadblock.

Department is loose with the truth

Following our last ChildStory consultation meeting with the Department on 13 March we were assured ALL data migration would be successfully complete by Sunday 18 March.

In light of its record with ChildStory we thought that was ambitious. Unfortunately we were right.

Members are outraged that some four months after going live, so many significant records have still not been migrated, including 15 years of CIS records.



Kempsey CSC walkout

Children are being placed at risk – Helpline in Crisis with a backlog of about 5,500 reports

Members are furious the Department is so flippant about the welfare of the state’s most vulnerable children that they are telling the media that no child is being placed at risk of harm as a result of the numerous problems with ChildStory.

As a direct result of ChildStory the Helpline has a growing backlog of about 5,500 unassessed Risk of Significant Harm reports (some many weeks old) “stuck in the system”. This equates to between 8,000 and 10,000 children. These are children who have been reported by mandatory reporters, being left at ongoing risk and abuse because of ChildStory. What an absolute disgrace.



Port Macquarie CSC walkout

