



NSW Police Force Radio Operations Group

As members are aware the Public Service Association of NSW (the Association) has been in dispute with the NSW Police Force over the introduction and implementation of the Framework for Service Provision (Framework). Members are also aware from previous updates that a roster trial commenced as per His Honour, Justice Staff's recommendations in November 2012, which included a trial of the Framework for Service Provision.

The Association participated with delegates at numerous consultative meetings during the trial. From the Association's point of view, the meetings were unable to resolve a number of concerns raised on behalf of members. During May, His Honour Justice Staff conducted four inspections at Sydney Radio Operations Centre, Oak Flats ROC and Policelink Tuggerah. During these inspections, members were able to express their views in person with His Honour, and the Association commends and extends its gratitude to those members who did so.

In the opinion of your Association, the department failed to meet each of the recommendations made by His Honor, and believe that:

- The Newcastle ROC was not utilised as the 'control' for purposes of the trial in accordance with the recommendations;
- No new or alternative roster including a trial of staggered start times was implemented, as anticipated, during the trial period. Whilst some discussion took place with delegates and your Association regarding different rostering systems, the proposals were never formalised by the department.

- The only tangible data produced in support of the department's claim that the trial was successful, were KPI results for Priority 1 and 2 CAD jobs, which represented 0.22% of the 725,000 CAD jobs processed during the trial period.

In February 2013, the Association prepared and presented a Draft Consultation Clause to the NSWPF, with the intention of developing better consultative arrangements for members in the Radio Operations Group, specifically in regard to the risk assessment and decision making processes when merging channels. The NSW Police Force rejected this proposal.

Anne Gardiner, PSA General Secretary approved legal counsel to act on behalf of the Association and members in future proceedings in the Industrial Relations Commission. On 19 June 2013, an application was filed with the Industrial Relations Commission seeking inclusion of a 'Safe Staffing Levels' clause in the Crown Employees (NSW Police Communications Officer) Award, and detailing grounds and reasons in support of the application. The matter was listed for direction on Monday, 24 June 2013.

The Association will be required to present evidence before the IRC through members and counsel.

Members are reminded to immediately contact your delegate, WHS representative or PSA Organiser to report any instances of harassment or intimidation, particularly when reporting workload concerns or other Work, Health & Safety issues, including submission of Injury Notification or 'near miss' incidents forms.

Please continue to support your delegates as this process continues.

For further information contact your local delegate or PSA Industrial Team at police@psa.asn.au. Your PSA Organisers are: Jason Saunders 0407 280 092, Lee Coulton 0499 011 483 or Heather Smith 0407 498 588.