

Public Service Association of New South Wales

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Ms Vicki Telfer
Executive Director
NSW Industrial Relations
Level 23, McKell Building
2-24 Rawson Place
SYDNEY NSW 2000

Dear Ms Telfer

**Re: Consultation on the Proposed Shared and Corporate Services
Reform Agenda**

The Association recently raised its concern over the proposed outsourcing of the shared and corporate services currently provided by Service First. This proposal which is now well progressed, has potential sector wide ramifications.

This is a matter where a proactive approach to consultation should have been adopted by government. As such, the Association requires consultation to be undertaken in relation to this matter as an immediate priority consistent with the obligations contained in the Consultative Arrangements Policy and Guidelines 1997.

As indicated at the Public Sector Union Consultative forum held on 12 September 2014, the Association requests an urgent briefing in relation to:

- the current state of the Government's Shared and Corporate Services Reform Agenda; and
- the current outsourcing of Service First.

Please contact my office to advise when this can be arranged on 9220-0982.

Yours faithfully

**Anne Gardiner
General Secretary**

19 September 2014