

NSW Trustee and Guardian bulletin

NSW Trustee & Guardian has issued a change management document titled *Draft Transition Plan*.

The PSA lodged a dispute in the Industrial Relations Commission over concerns about consultation, particularly the lack of information concerning the proposed changes and the failure to provide a copy of the business plan.

The PSA is also providing submissions to NSWTAG about the Draft Transition Plan and is seeking to ensure a fair set of procedures which limit potential for job losses.

The PSA will be holding follow-up meetings with NSWTAG staff as the change management process continues.

Call monitoring recording pilot

NSW Trustee and Guardian (NSWTAG) recently conducted a one-month pilot of its Call Recording and Monitoring Project in the following NSWTAG offices:

- Parramatta
- Wollongong
- Property branch in specialist services.

At the Joint Consultative Committee on 20 August 2015, NSWTAG agreed to reconvene the Call Monitoring Committee to discuss results of the pilot and consult about any future proposals.

The PSA seeks feedback from members who were affected by the pilot and any other members of NSWTAG who are concerned about Call Monitoring.

Work overload survey

The PSA recently issued a survey to its members in Trustee and Guardian in relation to work overload. The PSA had been advised this is an issue of concern to some of our members.

The PSA is seeking to ensure the Trustee and Guardian addresses its duty of care to staff particularly during a time of organisational change.

The PSA requests that members complete its work overload survey by Tuesday 1 September 2015

<https://www.surveymonkey.com/r/PSAWorkOverload>

What you can do

- Read the draft transition plan and discuss with your colleagues.
- Raise any issues you are experiencing with your workplace delegates.
- Talk to your colleagues about joining the PSA and attending union meetings.
- Attend all meetings and briefings so you have as much information about the change management processes as possible.

Your workplace delegates

Paul Gavin
Robyn Turnham
Christine Edmondson
Martin Armstrong
Craig Hatfield

Join the PSA

membership.psa.asn.au/join

