

## Shared Service Centre Parramatta bulletin update

On 29 October 2015, the PSA held a meeting with members to discuss the Flexible Working Hours Agreement (FWHA). Members were provided with the amended FWHA, which is due to be implemented on 14 December 2015.

At the meeting, PSA delegate Ross Amor updated members on the current status of the agreement and its impact on staff. He also advised members of his role as their delegate in the ongoing discussions with the Department. He stressed the importance of raising concerns with him, so they can be effectively communicated to the PSA and the Department.

Some key areas of discussion were:

- The extension of the current arrangements
- Transitional arrangements for settlement period up until 4 March 2016
- The new agreement will allow for employees to carry forward a maximum of 42 hours from one settlement to the next.

Members at the meeting also discussed the importance of PSA membership and their intent to encourage non-members to join. Forming an active workplace group would provide a forum for collaborative discussion, an environment to raise concerns or issues, and an opportunity for proactive involvement at the negotiation table with management.

If you are interested in being part of this group please contact Ross Amor.

Under your award, the PSA can hold meetings with members at agreed times.

### ***Did you know about the Dignity and Respect Charter?***

Everyone in the workplace, irrespective of their position, deserves to be treated with dignity and

respect. No-one should suffer bullying or harassment while going about their work. This can put at risk the health, safety and wellbeing of all employees.

The Dignity and Respect Charter, signed in 2008, commits the Department to providing a workplace free from bullying or harassment that allows all staff to be treated with dignity and respect.

### ***Did you know that the PSA has training courses available?***

The PSA offers training courses. Click [HERE](#) to view the current training schedule.

Courses are available at no charge to PSA members. Non-members wishing to attend our training will need to submit a membership application first. Participants are responsible for their own travel and other costs incurred in attending training. For further information click on the link above, or call the Member Support Centre.

**Did you know** about the upcoming introduction of the new Performance management and Capability Framework? View the Capability Framework [HERE](#) (<http://psa.asn.au/the-capability-framework-and-the-performance-development-framework/>)

**Did you know** about the workers compensation changes, how it may affect your take-home pay?

Go to the WorkCover website [HERE](#) (<http://www.workcover.nsw.gov.au/workers-compensation-claims/payments-and-expenses/weekly-payments/payments-when-not-able-to-work>)

### **PSA delegate**

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