

## Justice Reporting Services Branch

### **Reporting Services review**

As you are aware, the Department of Justice has commenced a review of the reporting and transcription services provided to the state's courts and tribunals by the Reporting Services Branch (RSB).

The terms of reference of the review are to examine how the services currently provided by RSB meet the requirements and expectations of the courts and the legal services sector. The scope of the review will include identifying reasonable user needs for the future.

The Department has advised that an independent agency with expertise in the justice and legal services sector has been appointed to undertake the review.

Members are reminded that the Department has emphasised that no changes will be made to existing services, conditions or practices of the RSB until the review is complete. Consequences of the review on any conditions of members will, of course, be subject to consultation with members and the PSA.

The PSA recognises the invaluable experience and expertise of its members in RSB. Members are therefore encouraged to take advantage of any opportunities offered by the Department to provide input about how services can be better delivered and enhanced.

### **Member Support Centre**

The PSA is mindful that the announcement of the review has created a sense of apprehension for members in RSB. Members are reminded that the PSA offers support through a number of avenues. It is always desirable to resolve workplace and individual issues/concerns at the local level. In

many instances, delegates can provide advice and support in workplace matters.

However, if you have followed **all** the Departmental guidelines for resolving workplace issues without success, you should register the issue with the PSA's Member Support Centre (MSC) on **1300 772 679**. Member Advocates will provide advice and assistance, as required. Registering your issue with the MSC is the first step in the process of attempting to satisfactorily and fairly resolve your issue if all other attempts have failed.

### **What can you do?**

- Give a copy of this bulletin to your colleagues.
- Print out this bulletin and put it up on your notice board.
- Ask a colleague to join the PSA.
- Get involved as your Area Contact.
- Set up work place members' committees with regular scheduled meetings.

### **Update your details**

If you have moved, have a new work email, work phone, or work location, please update your membership details **HERE**

[\(http://psa.asn.au/change-of-address-2/\)](http://psa.asn.au/change-of-address-2/)

### **Your delegates are:**

#### **Court Reporters:**

Sadie Spencer  
Michael Campbell  
Jane Challis

Lyn Shiels  
Dawn Bentley  
Julie Anderson

#### **Sound Reporters:**

Virginia Tierney  
Peter Tough

Natasha Vos

### **Join the PSA**

[membership.psa.asn.au/join](http://membership.psa.asn.au/join)

Authorised by Anne Gardiner, General Secretary  
Public Service Association of NSW, 160 Clarence Street Sydney



**DEFENDING  
PUBLIC SERVICES**

by protecting jobs and workplace rights