

PSA LMBR

Deployment and beyond



The PSA is supporting members through the deployment of LMBR and beyond. To assist the PSA, your ongoing feedback is essential.

If you are experiencing system problems, please complete the feedback form and provide details on the following:

- 1. Ongoing unresolved problems**
- 2. Regular drop outs/time outs**
- 3. Tasks that take longer to perform using LMBR**
- 4. System delays**
- 5. Quick and easy reference guides - are they useful**
- 6. Problems with generating reports**

Complete the PSA feedback form every time problems are experienced:

www.psa.asn.au/lmbr-feedback-form

PSA reminds members that they are entitled to be paid overtime for any additional hours worked.

- **Don't undervalue your role and do not work unpaid overtime. Members should be paid for all overtime worked.**
- **If the Principal does not approve the overtime claim, work your standard hours.**
- **SAS staff should access online training modules away from the front office so that training is undertaken uninterrupted.**

Be part of the collective, join the PSA to support PSA SAS staff members and make a difference:

www.membership.psa.asn.au

For further information, contact the PSA to organise a meeting 1300 772 679

