

Public Service Association of New South Wales  
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In reply please quote:

13 July 2017

Mr Tim Bostock  
Director Service Centres  
McKell Building  
2-24 Rawson Place  
SYDNEY NSW 2000

Mr Bostock,

### **Re Service NSW Rostering of Driver Testers**

The Public Service Association of NSW is writing with regard to your correspondence dated 7<sup>th</sup> July 2017, outlining the proposed changes to the roosting of Driver testers.

The PSA disputes your interpretation of Clause 14 of the Service NSW (SALARIES & CONDITIONS) EMPLOYEES AWARD 2016.

There is a long standing custom and practice for Driver testers to work a 19 day month. The PSA does not consider these arrangements to be outside of the requirements set down in the Award.

At meetings of the ADS Project dating as far back as June 2014, Driver Tester shift patterns were identified to be in line with customer needs.

To now state that the Service NSW Award does not accommodate such an arrangement after operating for three years, because of limitations in a workforce management system, is not acceptable.

At no such time has the PSA been informed of the limitations set down by the WFM system although being briefed on several occasions. The PSA has now been informed that Service NSW is having difficulties in correctly recording payments to part-time staff as a consequence of the WFM pilot.

Driver Tester members have now informed the PSA that some Service Centres have made these changes already. As a consequence, the PSA asserts that Service NSW has breached clause 15.1 of the Award. Such a flagrant disregard of the Award will leave Service NSW open to prosecution under section 7 of the *Industrial Relations Act 1996 NSW*.

If the WFM does not support the current roosting arrangements for Driver Testers and part-time staff, then the PSA has a simple solution, don't use it till it does.

Accordingly, the PSA is interested in identifying solutions to the issue of rostering for our members that have been impacted on by the piloting of WFM. The PSA asks for the correspondence dated 7<sup>th</sup> July 2017 to be rescinded.

Yours sincerely

A handwritten signature in black ink, appearing to be 'S Howes', written in a cursive style.

Shane Howes  
**Industrial Officer**