### Commissioning update



### **Executive**

- We are developing executive designs now, and plan to share these in September
- Executive staff will transition into the new Executive structure in January 2018. Non executive staff will be repointed into these designs at this time.

### Non-Executive

- We will consult with you on non-executive designs and staff transition processes in October.
- Non-executive staff will transition into the new non-executive structure before June 2018



# The Commissioning for Better Outcomes project led the design of an operating model for the division

# Commissioning processes

Design the lower- level processes and activities for the 8 steps of the commissioning framework

### **Functions**

Identify functions required to perform commissioning and define who should perform each process and activity:

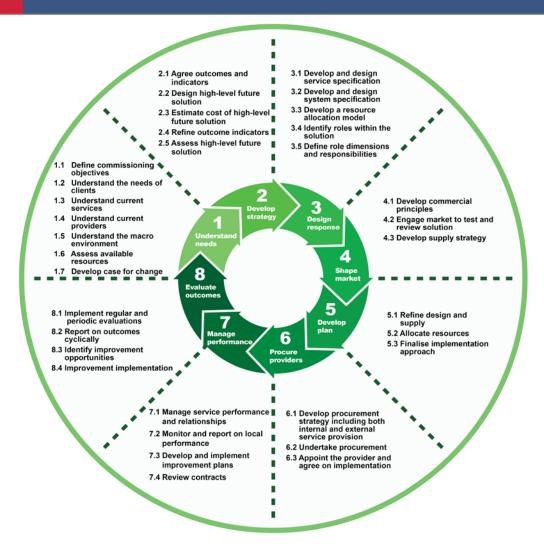
- Accountable
- Responsible
- Consulted
- Informed

### Structure

Design a structure for the division to support the agreed commissioning processes and roles



### Commissioning processes were designed for each step





# The functions required to perform commissioning were identified

## These 7 functions will be led by teams in the Commissioning Division. Teams will be defined as the structure is developed

### **Strategy**

Agree cost, client and community outcomes and develop improvement strategies

### Design

Design responses and systems to achieve agreed outcomes

### **Stewardship**

Ensure markets
have the
capacity and
capability to
deliver agreed
outcomes

# Implementation planning

Develop comprehensive implementation plans to deliver change and manage risk

### **Procurement**

Secure service providers who can achieve agreed outcomes

\* Refers to both FACS as an internal provider and external providers

### **Partnerships**

Build and grow partnerships with providers to achieve agreed outcomes

## System performance

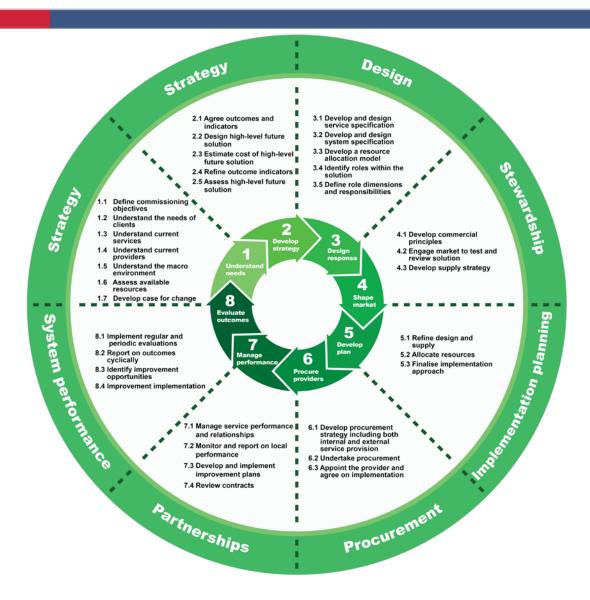
Demonstrate achievement of outcomes and identify improvement opportunities **Commissioning and Planning** teams in the Districts and numerous teams in **Corporate Services** perform work that is critical for these functions.

### Additional support functions are also essential and will be defined further as the structure is developed

- The drive and collaboration required to achieve better outcomes for Aboriginal families and communities.
  - Commissioning excellence
  - Government relations and cabinet coordination.
  - Business management Finance, HR, Allocations.
    - · Regulatory functions.

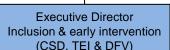


### Each function leads commissioning steps and processes





### Commissioning Division functional executive design



- Lead development of high quality, evidence-based social policy to inform and support the strategic direction and decision making of the Government and Department
- Engage clients, districts, non government providers and other key stakeholders to better understand client and service delivery needs and implementation challenges, and to ensure policies and programs are operationallyinformed.
- Drive implementation of whole of government strategies that seek to increase community participation and inclusion in the ageing, disability inclusion, volunteering, and carers portfolio areas.
   Management of TEI and other programs (e.g. private rental, community development)
- Foster and support a culture of commissioning excellence across the Division
- Lead strategies and initiatives to achieve better outcomes for Aboriginal families and communities



#### Executive Director Child & family (OOHC & CP)

- Lead development of high quality, evidence-based social policy to inform and support the strategic direction and decision making of the Government and Department
- Engage clients, districts, non government providers and other key stakeholders to better understand client and service delivery needs and implementation challenges, and to ensure policies and programs are operationallyinformed.
- Implement child protection legislative reforms
- Develop child protection and OOHC guidelines and tools
- Provide program management resources to implement child protection and OOHC reforms
- Lead strategy, design, implementation and performance to achieve better outcomes for Aboriginal families and communities

#### Executive Director Housing (STA&S, PMA, SH)

Commissioning

**Deputy Secretary** 

- Lead development of high quality, evidence-based social policy to inform and support the strategic direction and decision making of the Government and Department
- Engage clients, districts, non government providers and other key stakeholders to better understand client and service delivery needs and implementation challenges, and to ensure policies and programs are
- Implement Homelessness programs and initiatives including the Premier's Priority on Youth Homelessness
- Implement Social Housing Policy including Service Improvement Initiatives
- Program management of social housing Pathways, community housing support, growth and regulation
- Management of BAU affordable housing program functions
- Program management of Rent Start private rental programs
- Lead strategy, design, implementation and performance to achieve better outcomes for Aboriginal families and communities

#### Executive Director Partnerships

Office of

Deputy

Secretary

- Build and grow partnerships with providers to achieve agreed outcomes
- · Sector development and shaping
- Supporting sector in long term planning and workforce development
- Set frameworks and tools for contract management
- Contract and performance management for centrally managed contracts, including maintaining BAU NGO contracting, payments and reporting
- Manage high priority risks associated with NGO contracting
- Lead strategy, design, implementation and performance to achieve better outcomes for Aboriginal families and communities

#### Director Women NSW

- Coordinate the Government's response to domestic and family violence
- lead policy to advance women's equality and economic independence.
- Lead the response to the NSW Domestic and Family Violence Blueprint for Reform, partnering with government and nongovernment agencies.
- Implement programs and reforms, collect data, and coordinate reporting on domestic and family violence.
- Deliver projects to support and protect women and create economic and leadership opportunities for them
- Lead strategy, design, implementation and performance to achieve better outcomes for Aboriginal families and communities

