

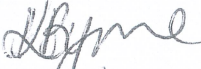
Custodial Corrections Operations Policy and Procedure Manual Benchmarking Reform

Corrective Services NSW (CSNSW) is currently undertaking a benchmarking program to ensure all correctional centres provide value for money and enhanced service delivery.

The Program includes two major components:

1. **Performance targets:** that outline what centres need to achieve to become the best they can be; and
2. **Resources (Including staffing):** required for a centre to perform efficiently and effectively.

It has been established that there is a need for review of current policy and procedure (OPM) and implement into the development of a new policy and procedure to meet performance targets and reflect all changes within the benchmarking process.

OPM REF	ITEM
Section 15.26, 15.28 (Current OPM)	Managing Child Visitors
Section 10.11 COPP (benchmarking)	
Consultation: Child Protection Coordination Support Unit: Deborah Williamson Georgia Kenny Katherine Byrne SHINE for kids: Paul Trezise Comments: • Content has been reviewed and updated • Wording changed so that the policy is clear and concise • Legislation and Regulation references have been updated • Position titles updated ◦ General Manager changed to Governor etc. • OPM Section references have been updated to reflect the new sections in the COPP • Update of procedures to reflect new format of the section • Combination of both Child Contact Assessment Policy and Child/Parent Activity day Policy into one document • Identified and Specific information included relating to all child visitors to a correctional centre Stakeholder Endorsed: Child Protection Coordination Support Unit -  KATE BYRNE 01/08/17 	