

Custodial Corrections Operations Policy and Procedure Manual Benchmarking Reform

Corrective Services NSW (CSNSW) is currently undertaking a benchmarking program to ensure all correctional centres provide value for money and enhanced service delivery.

The Program includes two major components:

1. **Performance targets:** that outline what centres need to achieve to become the best they can be; and
2. **Resources (Including staffing):** required for a centre to perform efficiently and effectively.

It has been established that there is a need for review of current policy and procedure (OPM) and implement into the development of a new policy and procedure to meet performance targets and reflect all changes within the benchmarking process.

OPM REF	ITEM
Section 15.2, 15.3, (Current OPM)	Case visits and compassionate inter-centre visits
Section 10.4 COPP (benchmarking)	
Consultation: The OPM Steering Committee – Jo Miniter Comments: • Content has been reviewed and updated • Wording changed so that the policy is clear and concise • Legislation and Regulation references have been updated • Position titles updated ○ General Manager changed to Governor • OPM Section references have been updated to reflect the new sections in the COPP • Consultation with Director Jo Miniter – Identified required deletion of the following, as this is relating directly to “visits to inmates” section 10.3, not compassionate visits. “If either of the inmates is released, a contact visit with the de-facto partner may be granted at the Governors’ discretion, provided there are no security issues.”	
Stakeholder Endorsed:	 10/7/17
Steering committee.	

Chair
OPM Steering Committee

Kevin Corcoran
Assistant Commissioner
Custodial Corrections Division

Date:

Date: