

Custodial Corrections Operations Policy and Procedure Manual Benchmarking Reform

Corrective Services NSW (CSNSW) is currently undertaking a benchmarking program to ensure all correctional centres provide value for money and enhanced service delivery.

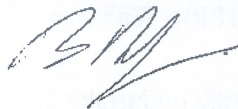
The Program includes two major components:

1. **Performance targets:** that outline what centres need to achieve to become the best they can be; and
2. **Resources (Including staffing):** required for a centre to perform efficiently and effectively.

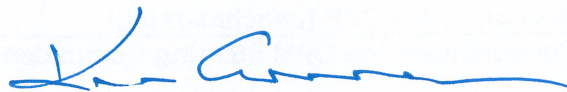
It has been established that there is a need for review of current policy and procedure (OPM) and implement into the development of a new policy and procedure to meet performance targets and reflect all changes within the benchmarking process.

OPM REF	ITEM
Section 15.12, 15.13 (Current OPM)	Visits from legal practitioners and their employees or agents
Section 10.5 COPP (benchmarking)	
Consultation: The OPM Steering Committee – Officer of the General Counsel	
Comments:	
• Content has been reviewed and updated • Wording changed so that the policy is clear and concise • Legislation and Regulation references have been updated • Position titles updated ◦ General Manager changed to Governor • "Biometric identification devise" has been merged under "Policy for proof of identity" • "Other legal professional visitors" has been written to be more clear • OPM Section references have been updated to reflect the new sections in the COPP	
Changes made with consult from :	
Bernhard Ripperger Director, Litigation & Public Law Office of the General Counsel	
• Added Identification statement – <i>"Photo identification with proof they are a practicing lawyer"</i> • Title change to add : "or agents" • Added – <i>definition Legal Practitioner is someone who is:</i> <i>"an Australian lawyer who holds a current Australian practising certificate"</i> • Added - <i>"arrangements must be made to enable communications between a lawyer and inmate to be undertaken not within the hearing of any correctional officer"</i>	

Stakeholder Endorsed:



Chair
OPM Steering Committee



Kevin Corcoran
Assistant Commissioner
Custodial Corrections Division

6/2/17

Date:

Date: