

Custodial Corrections Operations Policy and Procedure Manual

Benchmarking Reform

Corrective Services NSW (CSNSW) is currently undertaking a benchmarking program to ensure all correctional centres provide value for money and enhanced service delivery.

The Program includes two major components:

1. **Performance targets:** that outline what centres need to achieve to become the best they can be; and
2. **Resources (including staffing):** required for a centre to perform efficiently and effectively.

It has been established that there is a need for review of current policy and procedure (OPM) and implement into the development of a new policy and procedure to meet performance targets and reflect all changes within the benchmarking process.

OPM REF	
ITEM	
Section 7.19 (Current OPM)	Section 11.3 (Benchmarking)
Aboriginal Inmate Committees	

Consultation: Adam Schreiber, Louise Lynch, Vivian Scott, Catherine Ryan, Geoffrey McAdam, Victor Wright, Peter Townsend, Shane Kemp, Paul West, Timothy Taylor.

Comments:

- Content regarding objective of AIC clarified (Cultural needs not general management)
- Repetition has been deleted so that the policy is clear and concise
- Roles of staff and inmates have been clarified
- Record keeping process of meetings has been established (EDRMS)
- Relevant forms added *Criminal Record Inquiry-Offenders (S&I) and Request for Offender Information (SSA)*
- Position titles have been updated e.g. General Manager of correctional centre is now Governor

Stakeholder Endorsed: Louise Lynch

L. Lynch
28/06/17

Kevin Corcoran
Assistant Commissioner
Custodial Corrections Division

[Signature]

Chair
OPM Steering Committee

Date:

Date: 6/9/17