

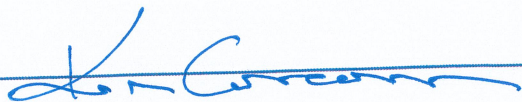
Custodial Corrections Operations Policy and Procedure Manual Benchmarking Reform

Corrective Services NSW (CSNSW) is currently undertaking a benchmarking program to ensure all correctional centres provide value for money and enhanced service delivery.

The Program includes two major components:

1. **Performance targets:** that outline what centres need to achieve to become the best they can be; and
2. **Resources (Including staffing):** required for a centre to perform efficiently and effectively.

It has been established that there is a need for review of current policy and procedure (OPM) and implement into the development of a new policy and procedure to meet performance targets and reflect all changes within the benchmarking process.

OPM REF	ITEM
No relevant policy in the OPM	Aboriginal Community Mentors
Section 11.6 (Benchmarking)	
Consultation: Adam Schreiber, Louise Lynch, Vivian Scott, Catherine Ryan, Geoffrey McAdam, Victor Wright, Peter Townsend, Shane Kemp, Paul West, Timothy Taylor.	
Comments: • Initial publication • Procedure for ACM strategy established • Roles and responsibilities of staff and ACM's clearly defined • Remuneration from centre budget, excluding HIPU's that have their own budget	
Stakeholder Endorsed: Louise Lynch  14/8/17	
	

Chair
OPM Steering Committee

Kevin Corcoran
Assistant Commissioner
Custodial Corrections Division

Date:

Date:

6/9/17