

Custodial Corrections Operations Policy and Procedure Manual Benchmarking Reform

Corrective Services NSW (CSNSW) is currently undertaking a benchmarking program to ensure all correctional centres provide value for money and enhanced service delivery.

The Program includes two major components:

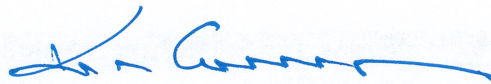
1. **Performance targets:** that outline what centres need to achieve to become the best they can be; and
2. **Resources (Including staffing):** required for a centre to perform efficiently and effectively.

It has been established that there is a need for review of current policy and procedure (OPM) and implement into the development of a new policy and procedure to meet performance targets and reflect all changes within the benchmarking process.

OPM REF	ITEM
Section 22 – current OPM	Staff Dress & Grooming
Comments: • Reference made to CSNSW Dress Manual (currently under review). Can be removed from COPP when new Dress Manual is finalised. • CSNSW Baseball cap & Hijab included as approved CSNSW headwear. • Removal of section associated with the wearing of GP boots. GP Boots now available to all officers. • Removal of section stating staff must not to use personal communication devices for ongoing work purposes – Covered in NSW Dept. Justice Code of Ethics & Conduct. • Medical Treatment of staff moved to COPP Section 6.1 JH&FMHN services. • Rations for Commissioned Correctional Officers removed – List of entitlements accessed through Human Resources/Industrial Relations. <i>Steering Committee</i>	

Stakeholder Endorsed:

Chair
OPM Steering Committee



Kevin Corcoran
Assistant Commissioner
Custodial Corrections Division

Date:

Date: 6/9/17