

Custodial Corrections Operations Policy and Procedure Manual Benchmarking Reform

Corrective Services NSW (CSNSW) is currently undertaking a benchmarking program to ensure all correctional centres provide value for money and enhanced service delivery.

The Program includes two major components:

1. **Performance targets:** that outline what centres need to achieve to become the best they can be; and
2. **Resources (Including staffing):** required for a centre to perform efficiently and effectively.

It has been established that there is a need for review of current policy and procedure (OPM) and implement into the development of a new policy and procedure to meet performance targets and reflect all changes within the benchmarking process.

OPM REF	ITEM
Section: 8.34 (Current OPM) Section: 9.7 (Benchmarking)	Corrective Services Support Line (CSSL)
Last Review Date: 2016 Consultation: Vebe Simmons (Team Leader) Comments: • Content has been reviewed and updated. • Wording changed so that the policy is clear and concise. • Position titles updated: General Manager to Governor. • In line with Custodial Operations, this policy has been amended and sections removed to ensure that it is applicable to correctional officers. The procedures which only relate to CSSL operations have been removed. These changes have been made in consultation with Ms Jo Minter and Ms Vebe Simmons. • Policy and procedure have been divided to ensure that both are easily identified by the reader, policy is now in the approved format. • Procedures to be undertaken have been put into the table format to ensure that staff are aware of their responsibilities and can easily identify and follow procedure. Stakeholder Endorsed:  Vebe Simmons 30/06/17	

Chair
OPM Steering Committee

Kevin Corcoran
Assistant Commissioner
Custodial Corrections Division

Date:

Date: