

Custodial Corrections Operations Policy and Procedure Manual Benchmarking Reform

Corrective Services NSW (CSNSW) is currently undertaking a benchmarking program to ensure all correctional centres provide value for money and enhanced service delivery.

The Program includes two major components:

1. **Performance targets:** that outline what centres need to achieve to become the best they can be; and
2. **Resources (Including staffing):** required for a centre to perform efficiently and effectively.

It has been established that there is a need for review of current policy and procedure (OPM) and implement into the development of a new policy and procedure to meet performance targets and reflect all changes within the benchmarking process.

OPM REF	ITEM
Section: 7.20 (Current OPM) Section: 9.8 (Benchmarking)	Inmate Development Committee
Last Review Date: 2015 Consultation: Bill Fittler (General Manager) Comments: • Content has been reviewed and updated. ✓ • Wording changed so that the policy is clear and concise. ✓ • Position titles updated: General Manager to Governor; inclusion of SAS/PCO/Authorised Officer for responsibilities of MOS. ✓ • In line with Rapid Builds, a provision has been included to ensure appropriate nomination of inmates in dormitory accommodation. ✓ • In consultation with the Steering Committee, it has been included that an IDC delegate should be provided with access to new inmates, at the earliest possible time after being assigned to an accommodation area when operationally appropriate or convenient (subject to Intel, OIMS alerts or medical issues). ✓ • In line with COPP section 11.3 Aboriginal Inmate Committees, it has been included that the appointed Aboriginal Inmate Delegate must sit on the Inmate Development Committee. ✓ • Policy and procedure have been divided to ensure that both are easily identified by the reader, policy is now in the approved format. ✓ • Procedures to be undertaken have been put into the table format to ensure that staff are aware of their responsibilities and can easily identify and follow procedure. ✓ Stakeholder Endorsed: Policy is clear and concise. Detail is practical and feasible and fits with current practice. Fully supported Bill Fittler Governor 23/6/17	