

Custodial Corrections Operations Policy and Procedure Manual Benchmarking Reform

Corrective Services NSW (CSNSW) is currently undertaking a benchmarking program to ensure all correctional centres provide value for money and enhanced service delivery. The Program includes two major components:

1. **Performance targets:** that outline what centres need to achieve to become the best they can be; and
2. **Resources (including staffing):** required for a centre to perform efficiently and effectively.

It has been established that there is a need for review of current policy and procedure (OPM) and implement into the development of a new policy and procedure to meet performance targets and reflect all changes within the benchmarking process.

OPM REF		ITEM	
12.1.12 Immediate Action Teams		COPP Section 16.13 Immediate Action Teams	

Comments:

- OPM section 12.1.12 reviewed and updated into COPP section 16.13
- Minor changes to reflect up-to-date terminology
- Document sent to relevant stakeholders for review/comments/additions/changes
- Checked with current procedures

Changes:

- Inclusion of a sub-section 1.2 LAT Selection Process – This outlines criteria that the Governor can use for more appropriate selection of officers to an LAT. The Governor has more discretionary authority to remove or exclude certain officers from an LAT and assist with enhanced governance over LAT personnel.
- Inclusion of sub-section 1.11. Managing Video Evidence – outline obligations of the LAT to record all planned or unplanned Use of Force including other planned operations and the obligation to download and save all footage daily, (CCTV and video) to a storage device and kept for future reference.

Stakeholder Endorsed:

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6/9/17