Custodial Corrections Operations Policy and Procedure Manual
Benchmarking Reform

Corrective Services NSW (CSNSW) is currently undertaking a benchmarking program to ensure all correctional centres provide value for money and enhanced service delivery.

The Program includes two major components:

1. ***Performance targets:*** that outline what centres need to achieve to become the best they can be; and
2. ***Resources (Including staffing):*** required for a centre to perform efficiently and effectively.

It has been established that there is a need for review of current policy and procedure (OPM) and implement into the development of a new policy and procedure to meet performance targets and reflect all changes within the benchmarking process.

OPM REF	ITEM
Section: 7.8 (Current OPM) **Section: 6.10 (Benchmarking)**	**Hunger Strikes**

Last Review Date: 2015

Consultation: Sharon Jacobs (Manager Service Development & Quality)

Comments:

- Content has been reviewed and updated.
- Wording changed so that the policy is clear and concise.
- Position titles updated: General Manager to Governor.
- Position titles within JH&FMHN amended in line with advice from JH&FMHN.
- Policy and procedure have been divided to ensure that both are easily identified by the reader, policy is now in the approved format.
- Procedures to be undertaken have been put into the table format to ensure that staff are aware of their responsibilities and can easily identify and follow procedure.

Stakeholder Endorsed:

Adjunct Professor Steven Bernardi
Executive Director Clinical Operations
Justice Health & Forensic Mental Health Network
12 July 2017

Chair
OPM Steering Committee

Date:

Kevin Corcoran
Assistant Commissioner
Custodial Corrections Division

Date: