

11 September 2017

FACS – Corporate Services Transformation restructure

800 Jobs saved

Reversal of agenda to outsource FACS Corporate Services

The current Corporate Services Transformation Restructure proposal sees approximately 800 jobs that were earmarked for outsourcing remaining in FACS.

Prior to the announcement of the CST Restructure by the Department, PSA representatives met with Minister Goward on 2 August 2017 to discuss the then consideration of outsourcing of support functions traditionally carried out by Corporate Services Staff within FACS.

That meeting enabled the PSA to discuss with the Minister concerns in relation to outsourcing generally. Your union cited the example of the major problems that arose from the outsourcing of OneSap, which not only impacted FACS staff but also clients.

At the first CST consultation meeting with the PSA on 22 August 2017 the Deputy Secretary, Corporate Services advised, Minister Goward revisited the plan to outsource Corporate Services functions and directed FACS to “take it off the table” – for now at least.

The PSA applauds Minister Goward in making this decision. This means FACS can avoid the major problems that occurred in DFSI when it pursued outsourcing of Corporate Services functions within Service First.

The *IT News* article regarding this issues and can be read [HERE](#).

As FACS later advised staff “whilst we restructure ourselves, we will not be pursuing external delivery options for entire functions of Corporate Services, as this would create an additional level of risk and complexity for the business” (CST Frequently Asked Questions, 7 September 2017).

As a direct result of this decision, approximately 800 jobs that were earmarked for outsourcing will remain in FACS. This is a huge win for PSA delegates and members as FACS finalises its Restructure Management Plan this week, 11 September 2017.

The PSA following the 22 August 2017 briefing held meetings of members at Liverpool on 30 August and Ashfield on 5 September to hear members’ concerns regarding the proposed CST Draft Structural Designs and Restructure Management Plan.

Member concerns and questions raised directly through meeting delegates and PSA officers, and those questions forwarded to the PSA Member Support Centre have been collated and provided to FACS at the recent consultative meeting on 8 September 2017. FACS has given an undertaking to publish answers to these issues within the Frequently Asked Questions materials available on the FACS intranet.

FACS has agreed to come back with requested information in relation to the main issues raised by the PSA on 8 September 2017 which can be viewed [HERE](#).



11 September 2017

FACS – Corporate Services Transformation restructure

The PSA will respond to the FACS Draft Restructure Management Plan with its concerns and request for further details by the end of the week beginning 11 September 2017.

Members with specific issues not addressed through the FACS Q&A or briefings should forward details to facorganising@psa.asn.au.

The Department has agreed to ongoing regular consultative meetings and the PSA will provide ongoing bulletins to update members on the CST process.

Obviously the Mobility Pathway is of ongoing concern to PSA delegates and members which is subject to ongoing discussion between the PSA, DPC and Industrial Relations and will be reported concurrently to the FACS CST Restructure.

The PSA will continue to monitor member feedback about the restructure and will consult FACS about your concerns.

The PSA will provide support and advice for any member negatively affected by the CST restructure.

