

12 June 2018

## New Award for Service NSW – 2.5 per cent salary increase

Congratulations to all Service NSW PSA members today as we can announce that the Chief Commissioner of the NSW Industrial Relations Commission has made a new Service NSW (Salaries and Conditions) Employees Award.

Your new Award will come into effect from 1 July 2018 and will run through to 30 June 2020. This guarantees that you will receive a 2.5 per cent salary increase for 2018 and a further 2.5 per cent salary increase for 2019 on or after the first pay period from 1 July in 2018 and 2019.

In addition to your salary increases for 2018 and 2019, there are a number of new conditions that bring the Service NSW Award more in line with the Crown Employees Conditions of Employment Award including study leave, military leave and leave without pay.

However, there is still more work to be done. A concern raised by the Chief Commissioner with both parties was that the award needs to define what each level of a role classification does, for example, what is the work of a Customer Service Representative or a Concierge.

To ensure that the salary increases for Service NSW employees will not be affected the PSA and Service NSW have committed to addressing this before the IRC later in the year, more information on this will be provided and members will be fully consulted.

Finally, the PSA thanks all members who assisted in the making of the new award, particularly our Delegates and all those who participated in the surveys and ballot, congratulations on your new Award.

