

Policelink Survey – Rostering and flexibility and quality review

To allow more time to capture member feedback, this survey has now been extended until Friday 14th September.

We need your voice! Fill out the PSA survey [HERE](#).

In recent visits to Policelink sites, PSA industrial staff have heard feedback from members and delegates about current rostering practices and about the Quality Review process.

Rostering

Initial feedback from some members indicates poor flexibility in full-time and part-time arrangements in terms of number of days worked per week and shift length.

The PSA would like more comprehensive feedback on the days and hours members currently work, as well as the days and hours they would like to work.

Furthermore, the current rostering practices in Policelink with regards to rest days, recurrent leave days (RLDs), and their impacts on fatigue management, seem to be potentially out of step with other shift workers in NSW Police.

Quality Review

The Quality Review process is supposed to be about learning and improvement based on constructive feedback about how you have managed calls and other matters.

However, it seems that this purpose is being sidelined in favour of a more disciplinary focused process.

The PSA would like to hear members' experiences with the Quality Review process over the last 12 months.

The survey shouldn't take any more than five minutes and can be completed via the link [HERE](#). All responses will be treated with strict confidentiality and the survey can be completed anonymously.

Please pass on to your colleagues for their responses as well, even if they are not in the union. We need everybody's feedback!

The survey will close on Friday, 14 September 2018.

A union workplace is a fairer workplace – get your colleagues to join the PSA today!

Not a member? [JOIN](#) online!

