

PSA Pushes for Consultation on Roster Changes

As members would know, an email was recently sent by Housing Contact Centre Management regarding morning shift coverage and roster changes without consultation.

The PSA has immediately contacted HCC Management in relation to this email, seeking the required consultation with staff prior to any changes being made.

We will report back to members as discussions progress.

Housing NSW Call Centre Operator Agreement SURVEY

The operation of rosters is one of the key areas dealt with in the Housing NSW Call Centre Operator Agreement.

That is why we need information on what you think about your current working conditions and the Agreement.

Here's how you can help!

1. Read the [BULLETIN](#) about the Housing Call Centre Operators Agreement.
2. Do the PSA survey, it only takes four minutes. Your feedback is invaluable to the PSA.

[CLICK HERE TO DO THE SURVEY](#)

Two easy things you can do to support your union:

1. Support the work of the PSA and delegates by asking your colleagues to [JOIN](#) their union.
2. If members you work with have not received this bulletin, forward the survey link to them and ask them to update their details at: <https://membership.psa.asn.au/>

If you require support and assistance with issues relating to these roster changes, contact the Member Support Centre on 1300 772 679.

