

Victims Services - Proposed Changes to Reporting Lines and Police Check Requirements

This week the Commissioner of Victims Services wrote to the PSA to advise of a number of changes to reporting lines and role titles. The proposed changes are summarised below.

Change of role name:

Renaming the Senior Manager Operations – Senior Manager Business Support (clerk grade 11/12)

Renaming the Senior Manager Specialist Reforms – Senior Manager Program Delivery (clerk grade 11/12).

Changing the role reporting lines (no other change to role description):

Role	Current Manager	Proposed Manager
9/10 Quality and Client Experience Manager	Senior Manager Client and Legal Services (DPO 8)	Manager Communications and Engagement (Clerk Grade 11/12)
5/6 Data and Reporting Officer	Senior Manager Client and Legal Services (DPO 8)	Director, Service Delivery (PSSE Band 1)
9/10 Strategy and Complaints Manager	Senior Manager Client and Legal Services (DPO 8)	Director, Service Delivery (PSSE Band 1)
5/6 Assistant Project Officer	Executive Director (PSSE Band 2)	Principal Policy Manager (Clerk Grade 11/12)
7/8 Policy and Project Officers	Coordinator Strategic Programs (Clerk 9/10)	Principal Policy Manager (Clerk Grade 11/12)
Senior Manager Client and Legal Services	Executive Director (PSSE Band 2)	Director, Service Delivery (PSSE Band 1)
Senior Manager Business Support	Executive Director (PSSE Band 2)	Director, Service Delivery (PSSE Band 1)
Senior Manager Program Delivery	Executive Director (PSSE Band 2)	Director, Service Delivery (PSSE Band 1)



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Role Description - Change to essential requirements

Recent changes notified to Victims Services by NSW Police now require members who access the COPs database as part of their role to have a baseline security clearance. This includes Senior Assessors/Assessors and Legal Officers and clearances have been completed or are in progress. This is to be paid for by Victims Services. Role descriptions will be amended to reflect the new essential requirement.

As part of consultation with the Victims Services, members are encouraged to contact the PSA if they are any concerns or feedback they would like conveyed to the Commissioner.

Your PSA Staff are:

Organiser:

Alex Sala

asala@psa.asn.au

Industrial Officer:

Monika Wunderlin

mwunderlin@psa.asn.au

What can you do?

Encourage your colleagues to join the PSA online at: <https://psa.asn.au/join>

