

Corrective Services EAP survey: Have your say!

Corrective Services NSW (CSNSW) is undertaking a survey of Employee Assistance Program (EAP) services across the Department to assess the effectiveness of current arrangements and processes.

EAP is a major part of the way in which Departments seek to support staff to improve resilience, mental health and wellbeing. Stand TALR, being rolled out across the state, directs staff to EAP; critical incident briefings are conducted by the EAP provider; and EAP services are provided at specific locations where there are known issues staff are dealing with. Furthermore, EAP is available individually to staff and managers, and their families, to assist them managing a range of issues.

Through the survey, CSNSW should be able to build a better understanding of our members' views on the service and future needs.

The survey has eight questions and only takes around five minutes to complete. It can be accessed at EAP Consultation Survey.

The PSA strongly encourages members to take the time to complete it.

If you have any concerns that you would like to raise personally, please contact the PSA's Member Support Centre on 1300 772 679, where all matters will be treated with the strictest of confidence.

What can you do?

- Fill in the survey and get a colleague to do the same
- Give a copy of this bulletin to your colleagues
- Print this bulletin and put it up on your notice board
- Ask a colleague to join the PSA
- Get in touch with the PSA about becoming more involved in the union

Not a member?

Join online!

www.psa.asn.au/join

Your PSA staff

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