

29th June 2021

Mr Simon van Vegchel
Senior Industrial Officer
Public Service Association of New South Wales
160 Clarence Street
SYDNEY NSW 2000

Dear Mr van Vegchel,

I write to further to your letter of 25 June 2021 and attach icare's responses to the questions that you have raised. As is made clear in our responses to the questions, icare has entered into a comprehensive and multi-channel process of consultation.

We are satisfied that we have provided clarity to our people regarding the change and the reason we have adopted the organisation structure we are now proceeding to implement.

We will continue to work with people from across the business to respond positively to any issues raised as we work through the matters associated with implementing the changes.

Should you have any questions please do not hesitate to contact me at Richard.Harding@icare.nsw.gov.au.

Yours sincerely



Richard Harding
Chief Executive Officer and MD
Insurance and Care (NSW)