



BULLETINS

13 July 2021

Service NSW: Service Centre members' bulletin

COVID-19 update

The PSA has been kept up to date with the COVID-19 cases at Botany, Miranda and Wetherill Park Service Centres. All staff who had been in close or casual contact with the individual at Botany have been required to self-isolate and placed on to Special Leave as per the arrangements negotiated in early 2020 (see Premier's Circular [HERE](#)).

The centre was deep cleaned over the weekend and reopened on reduced COVID hours from Tuesday 6 July 2021 with voluntary staff from across the Sydney metropolitan area.

Subsequently, as the pandemic maintains its grip on Greater Sydney we have been aware of health alerts and the temporary closure of both Miranda and Wetherill Park Service Centres. Again, all staff impacted by this should be placed on Special Leave provisions.

Let the PSA assure you that during these difficult times your union is here to support its members. Please feel free to contact the Member Support Centre, PSA industrial staff or delegates to report any issues, or even if it's just for a chat.

Service NSW flexibility pilot update

The PSA has been advocating for some considerable time for Service NSW to bring in greater flexibility options for staff. Therefore we are very pleased that these pilots are being implemented. We have been provided with the following update on the current pilots:

1. **Nine-day fortnight**

The PSA has been advised that letters should've now gone out to staff who are participating in the 9- day fortnight trial at Toukley, Mount Druitt and Dubbo SC's starting on 9 July and finishing on 4 December.

2. **Hub pilot**

The hub pilot for the for the Hunter region will be starting from 23 July. To accommodate the staff participating in this, they will be considered to have multiple headquarters and will not be entitled to travel allowances between those different centres.



Sign up your colleagues

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The hub pilot is only being accommodated on a one-to-one swap basis; there needs to be an equal and opposite staff member wanting to swap with you from their centre to yours to be able to participate.

3. Split shift pilot

The split shift pilot that was going to be trialled at the Bankstown Service Centre is no longer going to proceed due to a lack of interest.

4. CSR relief pool

Starting on 19 July two relief pools are going to be established for a trial period. The first, consisting of four staff (CSR) is to support the Hunter Region Hub pilot and participating staff will be headquartered at Raymond Terrace. The second, consisting of 10 staff for the Sydney Metro region, will be headquartered from the McKell Service Centre.

5. Mobility Register

Service NSW have advised the PSA that it will begin trialing a Mobility Register. The purpose of the Register is to allow staff to nominate to be placed in a different Service Centre from their current one. The process will be by way of interview with the relevant SC Manager when vacancy arises.

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