#### **TRANSPORT**

# TMC Operational Coordination

2024 Future Vision

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Transport pays respects to Elders past and present, and recognise and celebrate the diversity of Aboriginal peoples and their ongoing cultures and connections to the lands and waters of NSW

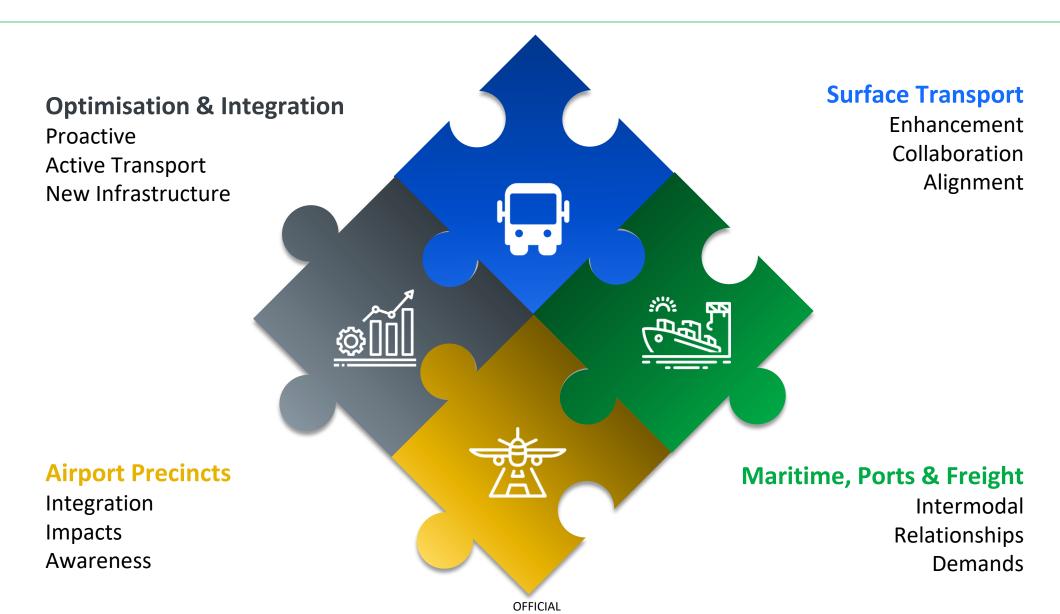


## Overview

- 2024 vision for TMC Operational Coordination
- Integration of a new Surface Transport Team into TMC Operational Coordination



### **Future Vision 2024**



# Immediate Priority

- The Network Control Centre will be decommissioned the first week of April creating a significant coordination gap
- Interim Surface Transport team will be stood up in the TMC to compliment existing resources
- This team will transition with us into our 2024
   Future Vision



## Introduction of Interim Surface Transport

#### What's the Surface Operational team look like?

1 X Director Surface Transport Coordination

**6** X Senior Transport Operations Controllers

Supporting this will be a Project Lead and a Change Lead

#### What's their remit in the interim phase

Coordination of contracted bus services, oversight of special event bussing, and rail replacement bussing

Oversee planned and unplanned disruptions of the surface transport network – bus operators

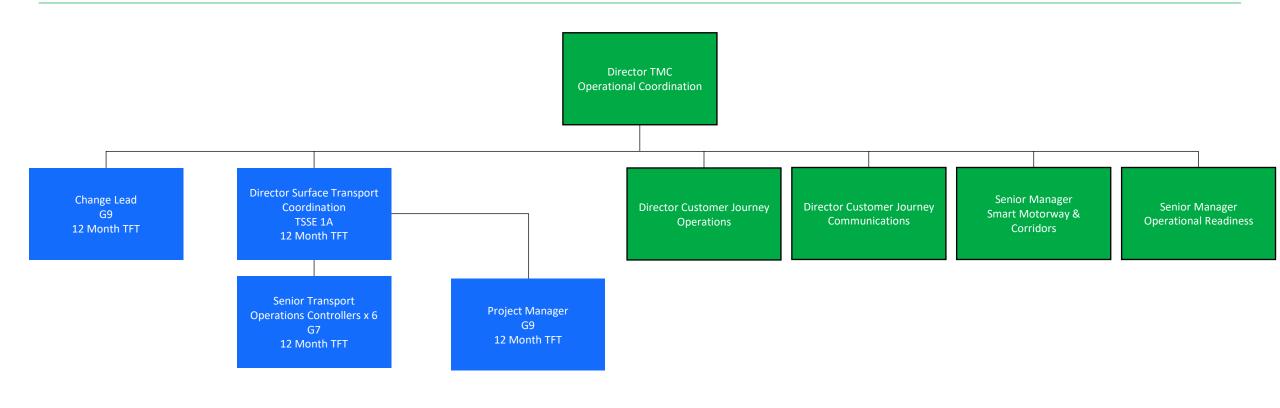
Collaboration with private bus operators and the Transport Operations Room to jointly resolve issues impacting day of operations

Work towards the final surface transport operating model

#### Long term benefits

- Enhanced collaboration with transport partners to increase operational awareness across our network
- Provide a better understanding of our operators needs and alignment to transport outcomes
- Greater ability to better inform and keeping our stakeholders updated of surface network issues
- Additional resources to coordinate Surface Transport

## Interim Surface Transport Structure





## **Priority Timeline Overview**

Late March
Onboarding New Director
Additional recruitment

Early April
Decommissioning of NCC

April

Development of the interim ways of working

May
Stand up of the interim
Surface Transport team

## What does this mean for us?

- Recruitment of additional staff in the TOR to support the Surface Transport function
- Greater distribution of work
- Involvement in developing the future vision of the TMC – ways of working
- Increasing TOR capability



# What happens next?

- Recruitment and onboarding of interim surface transport team
- Development of the interim ways of working team to help transition into the TOR
- Build a working group to review and continue developing the future vision of the TMC



# Follow Up

If you would like to ask any questions or require any additional information please email:

CJMfeedback@transport.nsw.gov.au

FAQ will be made available



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